Accessing Education Roam (EduRoam)
using Windows Vista or Windows 7

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EduRoam is a service that enables CQUniversity students and staff to connect a secure wireless network while *visiting* other educational institutions around the world. This makes it possible to travel (for work or study purposes) and connect to the internet the same as if you were using CQUniversity Roam on campus.

You can find out where EduRoam is available in Australia at http://www.eduroam.edu.au/status.html.

*Please be aware that as CQUniversity does not currently support **Windows Vista** the following instructions on how to connect to EduRoam may not be suitable in all circumstances.*

Instructions

1. Open the "**Connect to a network**" window.
   This is located by selecting the "**Start**" menu and clicking the "**Connect to**" option.

2. Select "**Set up a connection or network**" (pictured right).

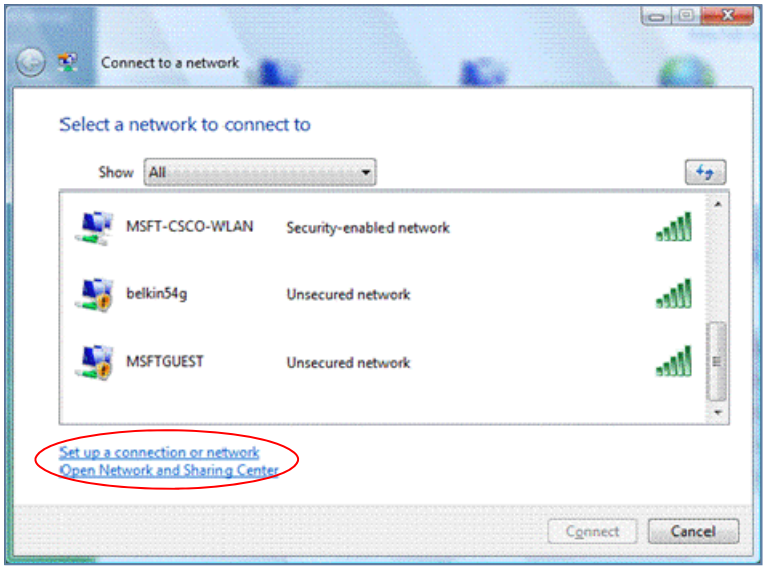
*Note: For students and staff using a laptop with Windows 7, select "**Network & Sharing Centre**" then click "**Set up a new connection or network**".*

3. A "**Connect to a network"** window will open.

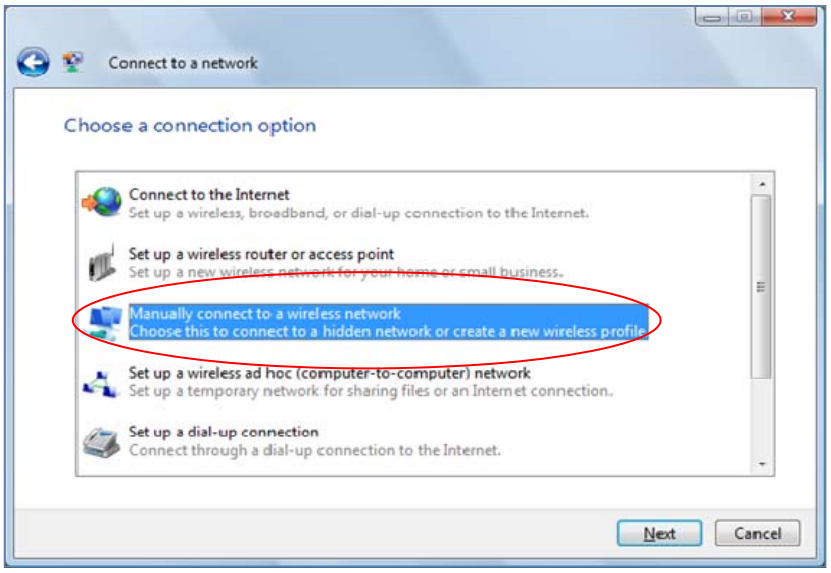
   Select the third option "**Manually connect to a wireless network**".

   Click "**Next**".

2.



3.



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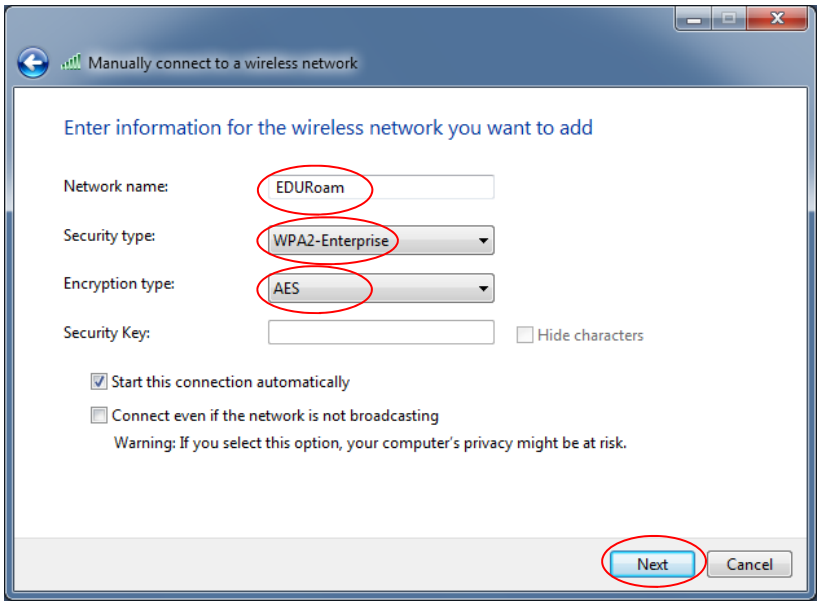
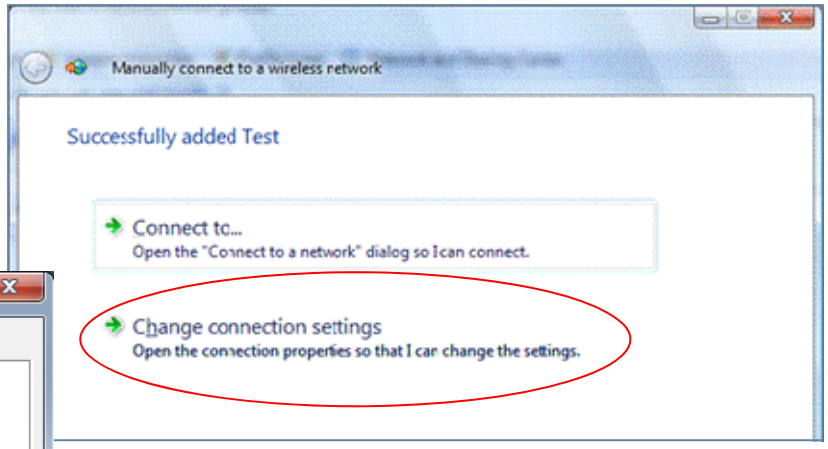
4. Please enter the following information in the fields located on the "**Manually connect to a wireless network**" window (pictured right).

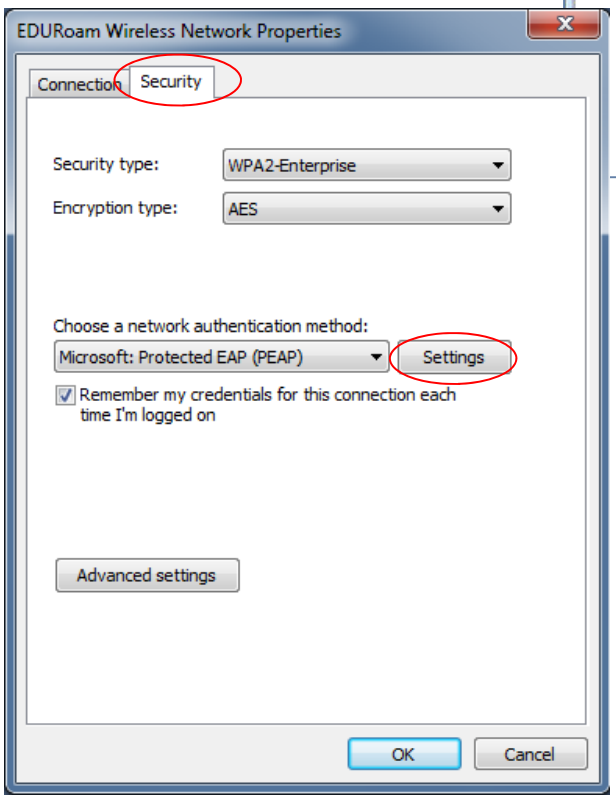
   Network name: "**EDURoam**"
   Security type: "**WPA2-Enterprise**"
   Encryption type: "**AES**"

   Click "**Next**".



5. To establish the settings for EduRoam (the wireless network), click "**Change connection settings**".





6. Select the "**Security**" tab (pictured left).

7. Click the "**Settings...**" button.

Accessing EduRoam using Windows Vista or Windows 7 (continued)

8. A "**Protected EAP Properties**" window will open (pictured right).

   Untick "**Validate server certificate**". Click "**Configure**".

9. Untick the "**Automatically use my Windows logon name and password**" option (pictured below).

10. Click "**OK**" until all windows are closed.

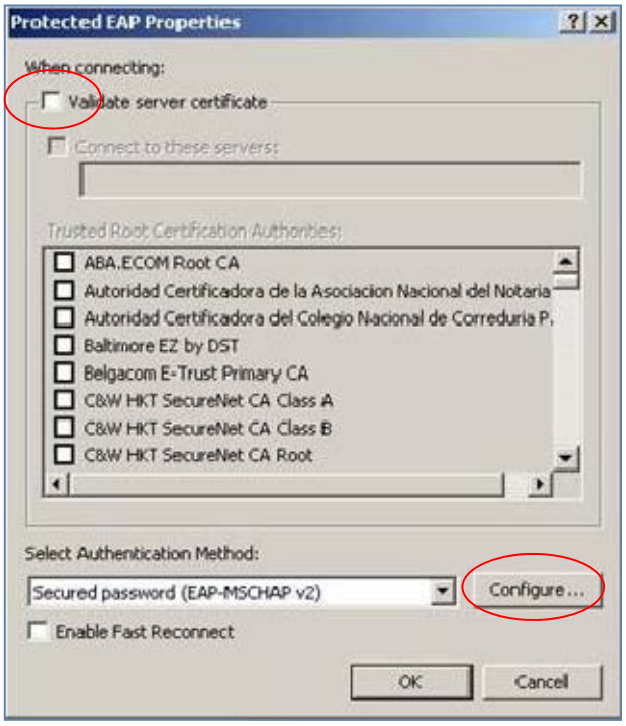
11. After a few seconds, a popup box will open at the bottom of the screen asking for more information. Select this box and enter the username and password.

    *Note: in the username field, please enter your CQUniversity staff or student username followed by: "@**staff**.ad.cqu.edu.au" or "@**student**.ad.cqu.edu.au" (whichever option is relevant).*

    A domain is not required.

12. Click "**OK**". The EduRoam (wireless) connection should now be available.

8.



9.

Hints and Tips

- If a popup continues to display asking for further information after you have entered your username and password, you may need to disable the Bluetooth connection. It is located in the system tray at the bottom right hand corner of the screen.

  To disable the Bluetooth connection, double click on it the Bluetooth icon and select "**WLAN**". If that option is unavailable right click on the icon and select "**Disable**".

Need assistance accessing EduRoam?

Students and staff can contact the ITD Service Centre if they need any technical assistance accessing EduRoam while working or studying at other Universities or educational institutions.

Phone: 1300 666 620	Email: servicedesk@cqu.edu.au
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